Reponses December 2017 - Friends & Family Test

'How likely are you to recommend our GP practice to friends & family if they needed similar care or treatment'?

Extremely Likely: 6

Comments as follows:

Thank you for all the help from the surgery, the receptionists are wonderful.

Very, very helpful sorting out appointment changes and medication updates

Would like to thank reception for their helpfulness in dealing with a bereavement query.

Very happy with service received but worry about moving house and losing GP

Grateful thanks to all staff for mother’s care

Thank you to Dr Rathod for his patience in caring for our child – a credit to the surgery.

Collette Fisher

Practice Manager